

Meeting Unique FMIT Member Needs

simpliCity

Complex Needs | Simple Solutions

powered by SynergyID



Providing Members A Single Solution That:

- Minimizes Insurable Risk
- Simplifies Claims and Project Management
- Empowers Informed and Effective Decision Making
- Supports Business Continuity Planning & Sustainability
- Streamlines Workflow and Operational Functionality
- Improves Communications & Bottom-line Management

The screenshot shows the simpliCity member dashboard. At the top left is the simpliCity logo with the tagline 'Complex Needs | Simple Solutions' and 'powered by SynergyID'. To the right, contact information is provided: 'Claims Questions: (407) 367-1753', 'www.insurance.fcities.com', and 'Technical Support: 888.852.4485'. Below this is a navigation bar with tabs for 'ACCOUNTS', 'CLAIMS', 'SOLICITATIONS', 'PROJECTS', 'QUESTIONS', 'SOV-LOCATIONS', 'SOV-ASSETS', and 'VENDORS, etc.'. The main content area is titled 'Member Dashboard - (Beta Version)' and includes a 'simpliCity Navigation Menu' with links like 'View Account', 'Submit Claim', 'Start a Project', etc. There is also a 'simpliCity News Alerts' section with a headline about a rollout in 2010 and a 'simpliCity Web Search' powered by Google. At the bottom, there are three featured sections: 'Florida League of Cities News' with a video spotlight on the 2009 Annual Conference Review, a 'Live Weather Feed' for Tamarac, FL showing a 59°F cloudy forecast, and a 'Latest NOAA Tropical Update' with a graphical weather outlook map.

simpliCity was developed and licensed exclusively to the FMIT for registered use by it's Members.

simpliCitySM is Proprietary to the FMIT & Developed to Help Members:



**Open FMIT Member Enrollment
kicks off February 1, 2010**

- Build and Store Accurate Schedule of Values
- Understand Potential 'GAP' Exposure
- Attach Property Photos & List Personal Property
- Identify Critical Assets (Business Continuity Planning)
- Utilize Asset Mapping Functionality
- Administer Claim Submittals
- Manage Projects & Supporting Documents
- Submit & Track Solicitations
- Organize Qualified Vendor Data
- Follow Insurance & FEMA Pricing Models
- Interact on Q&A Forum (Education & Development)

BUILD & STORE ACCURATE SOV's

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ACCOUNTS CLAIMS SOLICITATIONS PROJECTS QUESTIONS SOV-LOCATIONS SOV-ASSETS VENDORS, etc.

Asset Details (Stored Per Location)

Asset Name
Fire Station 1 (Station 41)

Asset ID Number 001001 **Asset Classification** Non-Utility **FMIT Code** 1070 **Coastal?** No

Enroll MMAP No **Critical Asset** **Enter Special Conditions**

Asset Description Building **Building Construction Type** Masonry Non-Combustible **No. of Floors** 2

Year Built 5 **Age of Asset (yrs)** 2004 **Quantity (use numbers)** 1 **Asset Size (use numbers)** 11,000 **Asset Unit of Measurement** sq. feet

Asset Type General Building

Asset Details:
Main Fire Station and designated as EOC. Mobile COW & SAT COM Equip designated to setup at this location during a declared event.

Asset Values

Assessed Building Value	Appraised?	Appraisal Date	Appraised By	Appraisal Certified?
2,000,000	<input checked="" type="checkbox"/>	04-05-2009	Self Performed	Yes
Assessed Contents Value	Appraised?	Appraisal Date	Appraised By	Appraisal Certified?
1200000	<input checked="" type="checkbox"/>	04-05-2009	Self Performed	Yes

FMIT Policy Values

Building Limit 1,029,417.00

The Building Limit is the amount of coverage for the asset after the co-insurance is applied. If the Member's co-insurance value is less than 100%, this value will be less than the actual value of the building. In

Assets

Personal Property (Contents) 841,767.00

Bus. Inc. Limit 0.00

Tot. IM Limit 1,485,871.00

Assets

Full Report | Grid Edit | Email | Print | Other

Asset Name	Asset Number	Building Limit	Personal Property Limit
NEW Fire Station 1 (Station 41)	001001	\$1,029,417.00	\$841,767.00
NEW Fencing	001002	\$16,744.00	\$0.00
NEW Lighting System	001003	\$12,600.00	\$0.00
NEW Generator & AG Tank 1,000 Gal	001004	\$60,500.00	\$0.00
NEW Dumpster Enclosure	001005	\$6,000.00	\$0.00
NEW Lightning Protection (\$9,100) / Security & Surveillance (\$54,313)	001006	\$63,413.00	\$0.00
NEW Modular Building	001007	\$98,000.00	\$0.00
TOT		\$1,286,674.00	\$841,767.00

Reduce the Risk Involved With Insuring Property:

- SOV Data Automatically Updated by FMIT
- Asset Identification & Valuation
- Enhanced Asset Data
- SOV/Policy Integration
- Standard & Custom Reporting
- Secure On-Line Storage

UNDERSTAND POTENTIAL 'GAP' EXPOSURE

Compare Insured Asset Value Against Appraisal &/or Estimated Replacement Costs.

- Identify Underinsured Assets
- Estimate Potential Exposure
- Understand Deductible & Out-of-Pocket Expense

FMIT Policy Information

Asset ID Number 001001	Utility Classification Non-Utility	Coastal? No	Insure This Asset Yes	FMIT Construction Masonry Non-Combustible
Policy Type Co-Insurance (100%)	Deductible \$50,000.00	Insurance Pool Pool 08	FLCPRS Territory South	Blanket IM Y
Windstorm Deductible 5 %	Windstorm Deductible Amount \$93,559.20			
Building Limit 1,029,417.00	<p>The Building Limit is the amount of coverage for the asset after the co-insurance is applied. If the Member's co-insurance value is less than 100%, this value will be less than the replacement cost of the building. In the case of a loss, the Member will be responsible for any expenses that exceed the Building Limit.</p>			
Personal Property Limit (Contents) 841,767.00	<p>The Personal Property (Contents) Limit is the amount of coverage for the property associated with this asset after the co-insurance is applied. If the Member's co-insurance value is less than 100%, this value will be less than the replacement cost of the contents. In the case of a loss, the Member will be responsible for any expenses that exceed the Personal Property (Contents) Limit.</p>			
Buc. Inc. Limit 0.00	Extra Exp. Limit 0.00	Val. Pap. Limit 0.00	A/R Limit 0.00	
Tot. IM Limit 1,485,871.00	Bond Limit	Mon / Sec Limit	Forgery Limit	

Appraisals & Financial Gap Info.

Appraised Building Value 1,500,000.00	Appraised? <input checked="" type="checkbox"/>	Appraisal Date 04-05-2009	Appraised By Self Performed	Appraisal Certified? No
Appraised Personal Property Value 975,000.00	Appraised? <input checked="" type="checkbox"/>	Appraisal Date 04-05-2009	Appraised By Self Performed	Appraisal Certified? No
Appraisal Attachment <input type="text"/> <input type="button" value="Browse..."/>				

Financial Gap Information: The financial gap information will appear when the Appraised Value Fields above are populated.

Financial Gap - Building (Appraised Value - Insured Building Limit)
\$470,583.00

Financial Gap - Personal Property (Appraised Value - Insured Personal Property Limit)
\$133,233.00

Policy Deductible
\$50,000.00

Estimated Total Financial Gap for This Asset
\$653,816.00

IDENTIFY CRITICAL ASSETS (Enhanced Assets Details)

Capture Specific Asset Information To Support Business Continuity Planning & Recovery:

Critical Asset Information

Recovery Window

11-17 hours

Emergency Communication

Yes

Emergency Power On-Site?

No

Emergency Lighting On-Site?

No

Emergency Fuel Program?

Yes

Recovery Window Additional Information

Primary Fire Station with SatCom and Command.

Emergency Communication Description

Mobile COW system and AM Antenna.

Power Required

175 kW

Emergency Power Description

Need 150ft cable to connect to dist. panel

Lighting Required

4000 Watt Light Tower - Diesel

Emergency Lighting Description

(2) Light Towers in corner of property facing away from traffic.

Emergency Fuel Vendor

Striker Fueling Services

Emergency Fuel Description

5,000.00 Underground Storage Tank located in Public Works Compound. (2) Pumps

Enhanced Asset Details (Optional)

Add Enhanced Asset Details

Impact Resistant Glass

Yes

Fire Suppression System

Yes

Lightning Deterrent System

Yes

Flood Zone

No

Standby Power Generation

No

Temporary Power Quick Connect

No

Security (Alarm) System

Yes

Security Barricades

Other Enhanced Asset Details



- Identify Critical Assets
- Store Critical Asset Data
- Allows for Effective Pre-Planning
- Specify Recovery Requirements
- Expedite Emergency Response
- Reduce Recovery Time & Cost
- Offsite Document Storage

ASSET PHOTO & PERSONAL PROPERTY DOCUMENTATION

Additional Tools Give Members the Ability to Safeguard Important Assets:

- Photos & Inventory Lists ensure accurate and timely loss reimbursement from Insurance &/or FEMA.

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Customize Share Recent Find Help

ACCOUNTS CLAIMS SOLICITATIONS PROJECTS QUESTIONS SOV-LOCATIONS SOV-ASSETS VENDORS

Asset Information Form

Member Name: City of Tamarac
Related Location: [Fire Station 41](#)
Location Address: 7501 N.W 88th Avenue, Tamarac, FL
Asset ID: 0584-001001

Asset Name: Fire Station 1 (Station 41) Critical Asset Show Critical Asset Info.

Asset Address: 7501 N.W 88th Avenue, Tamarac, FL Zip: 33321

Form Customization: Use the checkboxes below to Show/Hide asset information.

Show FMIT Policy Info. Show Enhanced Asset Details Show Asset Photos Show Appraisal & Gap Info Show Contents Info.

Asset Photos

Front Elevation Preview



Front Elevation
Currently [tamarac_fire_station_41_front_elevation.jpg](#). Delete upon Save

Rear Elevation Preview



Rear Elevation
Currently [tamarac_fire_station_41_rear_elevation.jpg](#). Delete upon Save

Side Elevation 1 Preview



Side Elevation 1
Currently [tamarac_fire_station_41_side_elevation1.jpg](#). Delete upon Save

Side Elevation 2 Preview

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ACCOUNTS CLAIMS SOLICITATIONS PROJECTS QUESTIONS SOV-LOCATIONS SOV-ASSETS VENDORS

Asset Contents

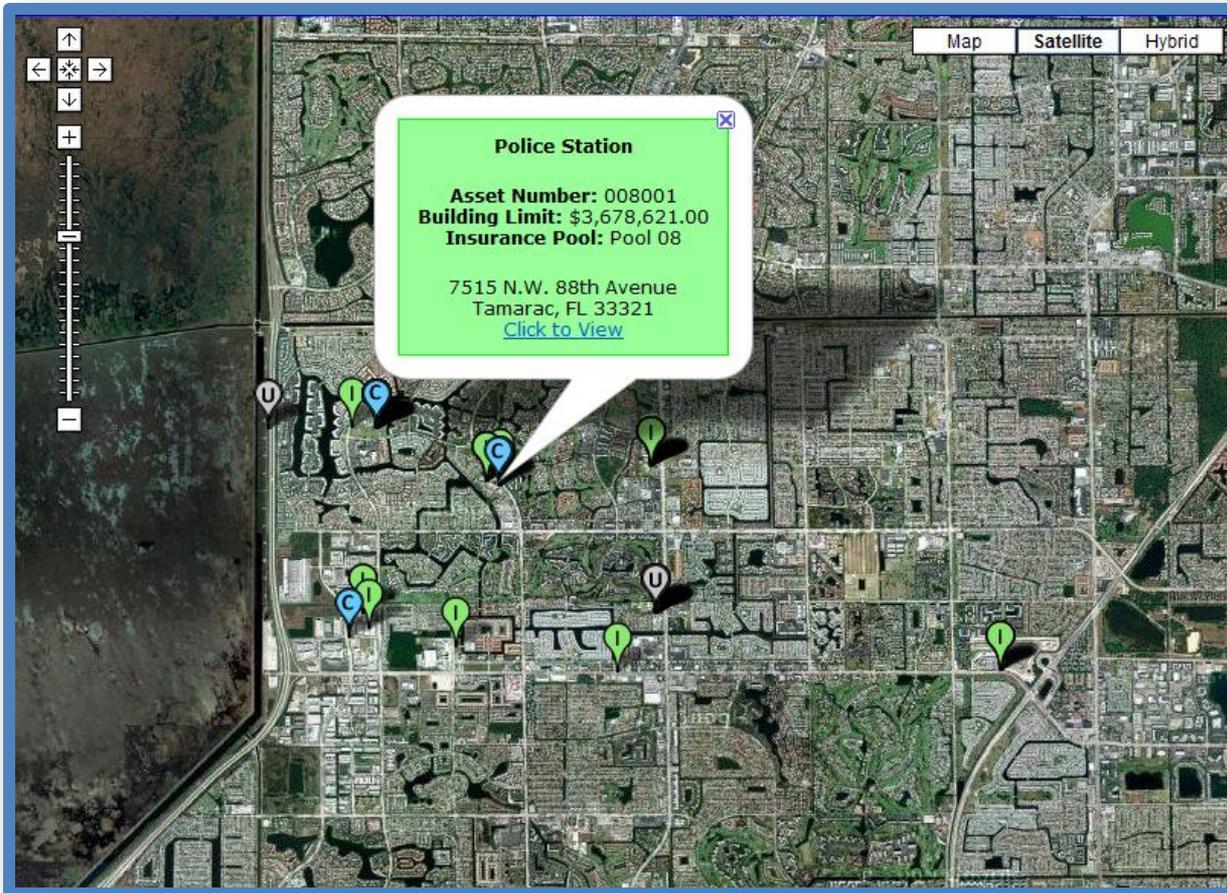
Add Content Items

FULL REPORT | GRID EDIT | EMAIL | PRINT | OTHER ▾ Results 1 to 2 (out of 2)

	Name	Make	Model	Quantity	Purchase Price	Estimated Value	Date of Purchase	Thumbnail Image
NEW! <input type="checkbox"/>	Fire Rescue Coat	Crew Boss	WSS FRCAA	4	\$375.00	\$1500.00	10-12-2009	
NEW! <input type="checkbox"/>	Firehawk M7 Air Mask	MSA	FH10304	4	\$2,499.00	\$9996.00	01-04-2010	
TOT				8	\$2,874.00	\$11,496.00		

ASSET MAPPING (Beta Test – 2nd Qtr Release)

New Mapping Functionality Allows Members to View Property Classification & SOV Snapshot



- Integrated with Google Maps
- Visual Overview of Insured Property
- Zoom-In & Drill-Down Functionality
- Linked SOV Data

 Critical Asset  Insured Asset  Un-Scheduled Asset

MANAGE CLAIM SUBMITTALS

Simplify Claims Management & Reporting

- Submit Concise Claims Quickly
- Ensures Accountability
- Documents Claim Review
- Asset Data Linked to Each Claim
- Integrated Policy Data
- Fosters Effective Communication

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ACCOUNTS CLAIMS SOLICITATIONS PROJECTS QUESTIONS SOV-LOCATIONS SOV-ASSETS VENDORS, etc.

Step 1: Claim Submittal Information

Claim Title * Public Works Equipment Bldg ?
Loss/Incident Date * 05-07-2007 ?
Property Claim Classification 04 - Windstorm/Hail ?

Show Claim Instructions ?

Location Related to Claim (Limit 1 Loc/Claim) *
006 - Public Works Equipment Storage ?

Claim Related to Weather Event?
Event Name Florida Severe Storms - E-12345 - Storm

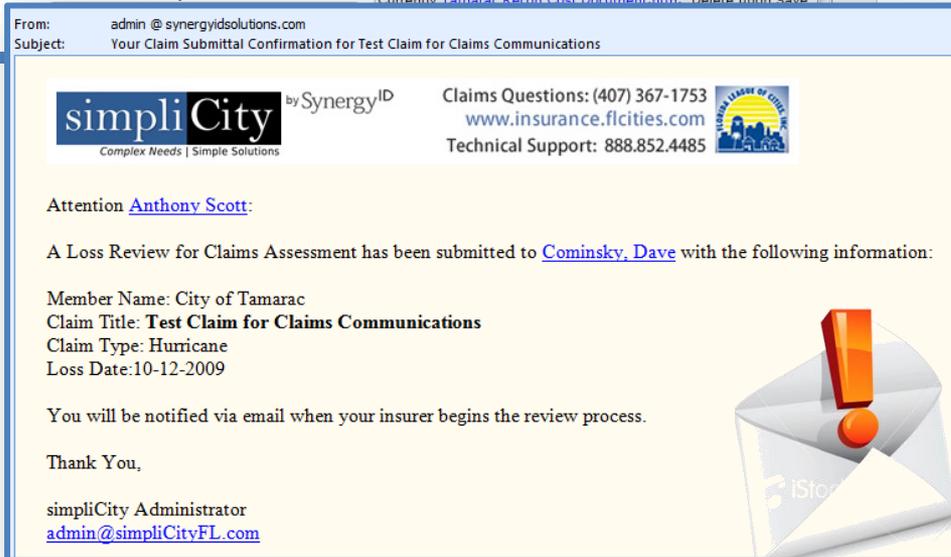
Claim Details (Loss, Cause, Origin)
Loss was turned over to Synergy Recovery Resources to help assist with project qualification and to act as Clerk-of-the-Works for the FMIT.

Claim Status Claim Processed
Claim Submittal Date 05-07-2007 03:45 PM
Claim Processed Date 05-08-2007 05:31 PM

Claim Documents (Optional)

Document 1 Attachment
Document 1 Description: Currently Tamarac Beacon Cost Document.htm. Delete upon Save. Add Doc2

From: admin @ synergysolutions.com
Subject: Your Claim Submittal Confirmation for Test Claim for Claims Communications



Automated alert notifications ensure communication throughout the claim review process.

PROJECT MANAGEMENT TOOLS

Ensure Greater Transparency and Proactive Management

- Track Any Type of Project
- Document Scope Authorizations
- Online File Cabinet
- Store Project Plans, Invoices, etc.
- Integrated SOV/Policy Info

- Track Project Payables
- Project Alert Emails
- Project Reporting
- Reduce Project Costs
- Minimize Unnecessary Delays

The screenshot shows the 'Step 1: Enter Project Information' form in the simpliCity application. The form includes fields for Project Title, Project Group ID, Estimated Start Date, Estimated End Date, Project Status, Internal Project ID, Project Classification, Project Type, Asset Number, and Description. The Project Title is 'Public Works Equipment Storage', Estimated Start Date is '07-06-2009', Estimated End Date is empty, Project Status is 'Step 2 - Project Approved', Internal Project ID is '0584-65-006003-10', Project Classification is 'Non-Utility', Project Type is 'Capital Improvement', Asset Number is '006003', and the Description is 'Design/Build pre-engineered building damaged by Hurricane. Foundation repairs/services not covered under claim provisions. All related foundational issues/directions are to be addresses directly by City of Tamarac. Restricted access by gate into Public Works Complex.'

The screenshot shows two sections: 'Scope of Work' and 'Project Documents'. The 'Scope of Work' section contains a table with columns for Vendor, Category, Task Description, Status, and Approved/Declined Date. The 'Project Documents' section contains a table with columns for Description, Document Type, Document, and Document Link.

Vendor	Category	Task Description	Status	Approved/Declined Date
Advanced Air	Mechanical	Vents/Fans	Approved - Pending Start Date	05-12-2009
City of Tamarac	Site/Civil Work	Out-of-Pocket Project Expense	Declined	09-10-2007
Corradino Group	Engineering Services	Open Shed/Foundation Calculations	Declined	11-19-2008
Corradino	Engineering	Structural Analysis/Code	Completed	05-16-2008

Description	Document Type	Document	Document Link
Tamarac Project Cost BreakOut	Scope	Tamarac Spreadsheet.pdf	
Tamarac WedgeCore Drawings	Product Spec.	TAMARAC WEDGCR DRAWINGS.pdf	
Building Dept Critique Sheet	Inspection	TAMARAC CRITIQUE AND FORMS.pdf	
Geotechnical Exploration Report	Inspection	Tamarac LWP CONSTR_GEOTECH.pdf	
Recon Project TurnOver	Scope	Tamarac Recon Cost Document.htm	
Original Bldg Material Inspection	Inspection	Tamarac Original Bldg Material	

SUBMIT & TRACK SOLICITATIONS



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simpliCity ACCOUNTS CLAIMS SOLICITATIONS PROJECTS QUESTIONS SOV-LOCATIONS SOV-ASSETS VENDORS, etc.

Form saved

Step 1: Solicitation Information

Title *
Emergency Restoration Services

Category
Special Services

Published Date *
07-18-2009

Type
Request for Quote (RFQ)

Solicitation Number
15B-9

Due Date *
08-28-2009

Status *
Open

Revision Date (Optional)
08-03-2009

Description
Price request and description of services to provide emergency response and stabilization services to damaged property. Unit Pricing and T&M rates should be included.

Submission Requirements
This RFP must be received by 4:00 pm EST on August 28, 2009. Any late RFPs will not be considered. Return submittals to SYNERGY ID SOLUTIONS @ Efax: #800.476.3104 or Email: admin@synergyidsolutions.com.

Document 1 Description
FLC/Synergy RFQ#80012

Document 1 Attachment
Currently [EMIT_SYNERGY_VENDOR_RFQ.xls](#). Delete upon Save

Browse... Revisions

Vendors

Add Qualified Vendor

FULL REPORT | GRID EDIT | EMAIL | PRINT | OTHER ▾ Results 1 to 2 (out of 2)

	Company	Primary Contact	Date Created	Solicitation Response Date	Solicitation Response Document	Award Contract
Submitted 2 Solicitations-Vendors						
	Synergy ID	Anthony Scott	09-22-2009 05:33 PM	09-22-2009 09:25 PM	10 Things you need to know about RFID.docx	Yes
	Synergy Recovery Resources	Michael Matheny	09-22-2009 10:11 PM	09-22-2009 10:13 PM	BandCentives Process.docx	No

Solicitation Questions

Add Solicitation Question

FULL REPORT | GRID EDIT | EMAIL | PRINT | OTHER ▾ Results 1 to 1 (out of 1)

	Question	Question Date ▲	Submitted By	Answer	Answer Date	Answered By
Pending 1 Solicitation Question						
	How many locations are being represented by the RFQ?	07-18-2009		RFQ covers all City owned buildings.	07-20-2009	Anthony Scott

Streamline Solicitations to Support the Overall Procurement Process

- Easily Submit RFPs, RFQs, etc.
- Attach Related Documents
- Vendor Selection/Integration
- Solicitation Question & Answer
- Integration of Vendor Response
- Notification to Awarded Vendor
- Communications Repository
- Reporting

ORGANIZE QUALIFIED VENDOR DATA



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Allows Members to Access, Share and Verify Vendor Credentials & Certifications

simpliCity Qualified Vendors

Add Qualified Vendor							
FULL REPORT GRID EDIT EMAIL PRINT OTHER							Results 6 to 8 (out of 8)
Vendor	Contact	Bus. Phone	Primary Services	Secondary Services	Additional Services	Total Average Rating	
Project Management							2 Vendors
NEW! <input type="checkbox"/>	Synergy Recovery Resources	Michael Matheny (888) 580-7080	Project Management	Clerk-of-the-Works	Damage Assessment	★★★★★	
NEW! <input type="checkbox"/>	Synergy ID	Anthony Scott (802) 870-1039	Project Management				
TOT							5
Restoration Services							1 Vendor
NEW! <input type="checkbox"/>	Jarvis Construction Company	Chris Smith (772) 778-1935	Restoration Services	General Building	Roofing	★★★★★	

Vendor Ratings

FULL REPORT GRID EDIT EMAIL PRINT OTHER					Results 1 to 2 (out of 2)
	Rating	Comments	Use Vendor Again		
NEW! <input type="checkbox"/>	★★★★★	Jarvis helped us with a recovery effort where our city hall was damaged. They worked very hard and provided excellent service.	Yes		
NEW! <input type="checkbox"/>	★★★★★	Great Job.	Yes		
AVG	4.5				

Documents

Add Document					
FULL REPORT GRID EDIT EMAIL PRINT OTHER					Results 1 to 5 (out of 5)
	Vendor - Company	Document	Description	Document Type	
NEW! <input type="checkbox"/>	Jarvis Construction Company	Jarvis W9.doc	Jarvis W9		
NEW! <input type="checkbox"/>	Jarvis Construction Company	Jarvis Ins Cert.pdf	Jarvis Ins Cert	Ins. Certificate	
NEW! <input type="checkbox"/>	Jarvis Construction Company	Jarvis Bus Lic.pdf	Jarvis Bus Lic		
NEW! <input type="checkbox"/>	Jarvis Construction Company	Jarvis Misc Certificates.pdf	Jarvis Misc Certificates		
NEW! <input type="checkbox"/>	Jarvis Construction Company	jarvis_banner.qif	Jarvis Banner		

- One-Click Access to Qualified & Certified Vendors
- Stored Vendor Documents
 - W-9
 - Insurance Certificates
 - State & Local Licenses
- Pre-Qualified with Ratings
- Review Products/Services
- View Pricing & Contract Info
- Required for FMIT TurnKey™ Recovery Program

INSURANCE & FEMA PRICING MODELS



FEMA

Understanding FMIT Insurance and FEMA Contract Rates Facilitates Authorized & Timely Reimbursements

- Loss Applicability Requirements
- Documentation Requirements
- Approved Pricing & Contracting Methods
- Equip & Service Descriptions

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Cost Code	Equipment	Capacity/Size	Notes	FEMA Rate	Unit
8302	Fork Lift	18000 lb		\$28.00	hour
8303	Fork Lift	50000 lb		\$60.00	hour
8310	Generator	5.5 kW		\$4.10	hour
8311	Generator	16 kW		\$9.75	hour
8312	Generator	43 kW		\$22.00	hour
8313	Generator	100 kW		\$46.00	hour
8314	Generator	150 kW		\$70.00	hour
8315	Generator	210 kW		\$80.00	hour
8316	Generator	280 kW		\$115.00	hour
8317	Generator	350 kW		\$130.00	hour
8318	Generator	530 kW		\$205.00	hour
8319	Generator	710 kW		\$270.00	hour
8320	Generator				

Equipment Details

SOV-Equipment Record - Equipment Name
Generator - Diesel/Trailer Mounted

SOV-Equipment Record - Equipment Category
Generator

SOV-Equipment Record - Equipment Manufacturer
Caterpillar

SOV-Equipment Record - Equipment Description

SOV-Equipment Record - FEMA Hourly Rate
\$130.00

SOV-Equipment Record - Equipment Status
In-Service

SOV-Equipment Record - Equipment Classification
Power Generation

SOV-Equipment Record - Equipment Model
DX300

SOV-Equipment Record - MMAP Daily Rate
\$938.00

SOV-Equipment Record - Equipment Tag Number
158900

SOV-Equipment Record - Equipment Code
200

SOV-Equipment Record - Equipment Year
2005

SOV-Equipment Record - Equipment Size
300kw

SOV-Equipment Record - MMAP Weekly Rate
\$4,690.00

Collaboration & Communication with Peers & Industry Professionals Provides Unique Benefits

- Forum for FMIT Members
- Query Select Industry Experts
- Searchable Knowledge Base
- Educational Member Resource
- Promotes Interaction Between FMIT Personnel & Members

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Questions | List All

Grid Edit | Email | Print | Other

Topic	Question Details	# of Answers	Question Date	Add Answer
DEBRIS COLLECTION & MANAGEMENT 1 Question				
NEW! [E] [V]	Contracting Requirements Contracts for Debris Removal must meet what rules/requirements in order to qualify for PA Funds?	1	08-02-2009 10:10 PM	Add Answer
TOT		1		
FEMA PUBLIC ASSISTANCE PROGRAM: Frequently Asked Questions 15 Questions				
NEW! [E] [V]	Immediate Needs Funding (INF) Is there a way to get money fast?	4	08-01-2009 08:22 PM	Add Answer
NEW! [E] [V]	Immediate Needs Funding (INF) What projects or work qualify for INF?	1	08-01-2009 08:40 PM	Add Answer
NEW! [E] [V]	Immediate Needs Funding (INF) What do I need to do to receive INF?	1	08-01-2009 08:43 PM	Add Answer
NEW! [E] [V]	Approved Methods of Estimating Projects Are time and material (T&M) estimates permitted?	2	08-01-2009 09:18 PM	Add Answer
NEW! [E] [V]	App...			

Answers | Answer #44

SAVE SAVE & NEXT SKIP DELETE CANCEL

Question
Recovery Management FlowChart

Topic Category
FMIT CLAIMS & PROJECT MANAGEMENT

Question Details
What process is required to manage and document an approved FMIT claim/project?

Answer
Attached is the Recovery Management FlowChart outlining specific tasks and requirements necessary to meet FMIT Claim/Project guidelines.

Document 1 Description
FMIT Recovery Process FlowChart

Document 1 Attachment
Currently [FMIT Recovery FlowChart.pdf](#). Delete upon Save (Revisions)

File Attached?
Yes

Meeting Unique FMIT Member Needs

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